COVID-19 is having a dramatic impact on our lives, businesses, and supply chains.

I want to share an update on what US Critical is doing to keep our customers and our people safe while continuing to deliver around the world.

Critical Networks is following the guidance of global health experts at the World Health Organization (WHO) and U.S. Centers for Disease Control and Prevention (CDC) on averting the spread of the COVID-19 virus. We are reminding our employees about frequent hand washing, and we are regularly cleaning and disinfecting our facilities and equipment. Importantly, we are asking our employees to stay home from work if they feel sick or work remotely if they are “non-essential” personnel -- non-essential being defined as those individuals not in production or the Labs.

Many people are asking the same question: Is it safe to receive and handle a shipment? The WHO and CDC have stated that the likelihood of catching the COVID-19 virus by touching cardboard or other shipping containers is low, but we are wiping boxes as they enter the facility to be especially safe.

As this situation is evolving rapidly, our Lab and Operations teams are experienced with adapting to changing conditions and are developing contingency plans to address potential sources of disruption with our partnerships and distribution networks.

Our teams are continuing to work hard to serve the supply chain needs of businesses during this time, while keeping our employees and customers safe.

Thank you for trusting us with your business.

Kurt Dunteman
Chief Revenue Officer
US Critical